

All are welcome at Walker Creek Ranch!

Below is helpful information to orient and prepare you for your stay.

Meals

- Meal service is buffet style. Please bring your own plates, cutlery to the bussing station.
- Staff will clean the dining hall promptly at the end of the meal service.
- Standard mealtimes are 8 am breakfast, 12 pm lunch and 6 pm dinner. Meals last one hour. Check with your event leader if your mealtimes vary.
- Anyone with dietary needs may go directly into the kitchen to be served.

Service requests/housekeeping

- Staff are available in the dining hall from 8 AM-8 PM.
- After 8 pm, please call the on-duty manager from your lodge phone in case of an emergency.

Water

- The water is safe, delicious and minimally treated. Please enjoy from any faucet, fountain or spigot.

Critters

- Please close doors to lodges and meeting rooms to keep animals out.
- Please give space to the animals and remember we share a home.
- Please keep food in the dining hall, in the lodge refrigerator, or stored safely in your car.

Smoking

- Smoking is only allowed on patios where an ashtray is located. Walking around while smoking is a fire hazard and is prohibited.

Emergency phone

- A landline phone is available to you in your lodging. Confirm the location of your phone with Walker Creek Ranch staff and familiarize yourself with its use. To use the phone, dial 2, the area code, then the phone number to reach an outside line.
- If you need after hour emergency assistance between 9 PM and 7 AM please call the scheduled on-call manager. The telephone number of the on-call manager can be found on the placard by the phone by the telephone.
- In the event of an emergency dial 911 from emergency phone. The Ranch address is 1700 Marshall Petaluma Road, Petaluma CA. After you have contacted emergency services, alert a Ranch team member.

First Aid/Safety

- Your group is responsible for injuries, illness, first aid and the safety of your participants. Please inform your group of the location of your first aid supplies and appoint someone to handle injuries and illnesses.
- The AED is located in the Dining Hall.
- In the event of an emergency or evacuation you will hear an alarm sound. Please gather your group in the ball field at the entrance to the ranch.
- If you need additional first aid resources, please speak to a Ranch team member.



Fire emergency

- Alarm will sound
- Gather in basketball court
- Establish incident command and take roll
- Establish search and rescue

Internet

- Password for guest wi-fi network: wireless

Parking

- Parking is allowed in the following designated areas:
 - Main parking lot by the Ranch Office
 - Next to many of the lodges
 - Additional parking is behind the Dining hall
 - Limited parking by the barn

Campfire

- Please thoroughly extinguish the campfire using the water hose. Wildfire season. Please be mindful. PLEASE NOTE CAMPFIRES MAY BE CANCELLED DUE TO RED FLAG WARNINGS. Check with Ranch Staff.

Hiking trails

- Please stay on designated paths to avoid poison oak.

Swimming at the pond

- Please only use the pond when a lifeguard is on duty. Pond can be reached from the organic garden bridge and making a left. Please bring water. Swimsuit is required.

Check-out

- At the end of your stay please leave comforter, pillow, and linens on bed.
- Check out time/out of lodges: 10 AM – ALL PERSONAL ITEMS AND LUGGAGE OUT OF THE DORMS AT THIS TIME
- Check out of meeting rooms: 1 PM for those enjoying breakfast and 4 PM for those enjoying lunch

Stewardship

Please be good stewards of Walker Creek Ranch and leave this special environment better than you found. We kindly ask that you:

- Stack all chairs at the end of your stay
- Throw away trash and recyclables in appropriate containers
- Turn off thermostats and lights in your lodges